

Team Building Skills for Managers



Overview

Why is it that some teams work together really well, while others seem to be more trouble than they are worth? This interactive course, aimed at people in a leadership role or aspiring to a leadership role, will provide you with the practical skills and knowledge to build a positive and productive team environment.

Through case studies and discussion you will learn about:

- ✓ the seven “golden rules for an effective team
- ✓ team communication
- ✓ different decision making processes and when to use them
- ✓ how to encourage team input and shared responsibility
- ✓ strategies for dealing with differences of opinion and conflict
- ✓ the value of celebrating team success.

Who can attend? Managers, leaders/workers in HACC funded roles.	
Date: Wednesday 28 March 2012	Venue: Level 3 Bowen Library. 669 Anzac Pde, Maroubra Junction 2035
Time: 9:30am – 4:00pm	
Cost: HACC staff/volunteers \$55 (Assessment is included) Non-HACC staff/volunteers \$110 (Please contact VAST for more information on Non-HACC bookings) prices include 10% GST	
<i>The total training fee will be charged if less than 14 days notice is given of a cancellation.</i>	
Facilitator: Debbie Jamieson works as a freelance consultant, providing organisations with conflict management, mediation, facilitation and training. She works with organisations to develop, improve and monitor systems to manage and minimise conflict and improve workplace communications and team effectiveness. Debbie has 19 years senior management experience, primarily in human services, including disability, mental health and aged care. Debbie has 22 years experience in developing and presenting education and training programs. Debbie’s professional qualifications include a Masters in Business Administration, a BA Hons. Psychology, a Graduate Certificate in Mediation and a Certificate IV in Assessment and Workplace Training.	

Full payment is due at time of booking.

Please go to our website to download the booking form

<http://www.jnc.org.au>

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