

VAST's 2009 Training Calendar a Success ...But Still Room to Improve!

Dear HACC members

The VAST Training Calendar for 2009 was a success, with the number of participants in our various programs overwhelming. This is because the number of training sessions that we scheduled for 2009 was much higher than in previous years.

We scheduled a total of 42 different training sessions and I am pleased that the numbers of cancelled courses were reduced to just 5 over the 12 months.

However, there is still room to improve. There are Low numbers for Recognised Training, Diploma of Management sessions as well as from the Cert III and IV in Aged Care. Surprisingly, OH&S and Volunteer Orientation sessions are also in need of more participants. Remember to book early for your 2010 training. You can access all flyers, calendar and booking form at: <http://www.jnc.org.au/JNCPubs.htm#VASTTraining>

NEW Management Coaching and Peer Support Program

This 5 session Coaching Program was delivered early 2009 and will be reintroduced in 2010. However, this time the focus will be on Conflict and Communication and the involvement of other peers will be highly encouraged by the Conflict Coach facilitating the program.

The aim of this program is to provide a space for HACC supervisory roles to identify real work challenges, discuss them, explore potential solutions, apply them to their real work setting and use further sessions to follow up on progress and develop and reinforce skills.

Participants will be supported by an experienced and certified coach and by other peers. So if you are not receiving Management Supervision or Coaching at work to support your professional growth and leadership development and want to be part of a support net then book now!

Volunteer Numbers Up in 2009!

Volunteers come to VAST from different sources.

- 22% of all interviewed volunteers knew about VAST through libraries,
- 18% heard about us through other community organisations and
- 60% came from other sources such as electronic media (12%), universities (11%) among other sources.
- The number of volunteer interviews increased by 32% in comparison to the previous year.

This year we interviewed a total of 132 volunteers.

Management & Leadership Learning Program

- Management Coaching & Peer Support Program
- Writing Successful Tenders & Submissions
- Workplace Change & Transition Management
- Coaching & Mentoring Staff
- Becoming a Leader (Emotional Intelligence focus)- Diploma of Management) Handling Complaints Effectively (For Frontline Staff and Managers)

Community Work & Volunteering Learning Program

- Volunteer Orientation Course
- Duty of Care
- OH&S & Manual Handling (For all HACC Workers and Transport Assistants)
- Safe Home Visiting
- Home and Community Care Orientation
- Understanding Boundaries
- Positively Handling Difficult Conversations
- Mental Health Awareness
- Safe Food Handling (RECOGNISED-Cert II level)
- Handling Complaints Effectively (For Frontline Staff and Managers)
- Seniors First Aid – (RECOGNISED-Cert IV Level)
- Strategies for Working with CALD Clients and Co-workers
- Identifying and Responding to Abuse of Older Adults (For Frontline Staff/Volunteers)

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