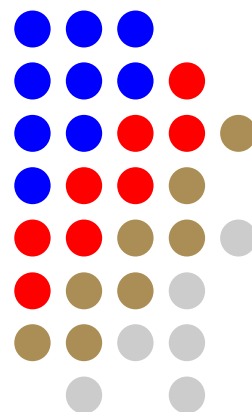


## 2010 - 2011 Annual Report



*Artwork by the Multicultural Playgroup Children ~ 2011*

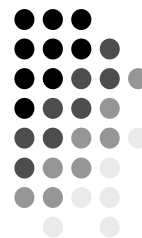






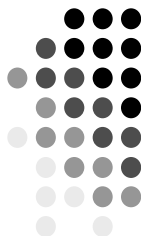
## Some key statistics:

- JNC assisted a total of 1360 people over the year
- 80% of these live in the Randwick LGA
- Of these 76% were female and 24% were male
- 32% of these people live alone
- 45% of these people were from a Culturally or Linguistically Diverse background
- 57% of these people were assisted in person at the Centre and 30% were assisted by phone or email
- The main services provided were 36% JNC service information, 23% community information and 21% class or group and 12% case management and care coordination



## Quotes

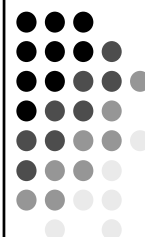
- Coming to the JNC has helped me learn some computer skills. Working with Robert is very enjoyable and I love the lessons - Seniors Kiosk client
- Thank you for helping me get information on services available for older people. Your staff at the front desk are really helpful - client
- A big thank you for your Directories and to the people who put them together. They are constantly in use - health service worker
- You have a fantastic information collection at the JNC and your staff always give a lovely, cheerful greeting on the phone - referring agency
- We are grateful for all the help the staff at the JNC give me - Outreach service group leader



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# What is a Neighbourhood Centre?

## **It is a centre:**

It has a stand alone building or part of a larger Community Centre, but distinct from other services in that Centre. It has a distinguishable entrance that is easily identified as an approachable place for people to visit.

## **It is attached to a neighbourhood:**

It is an important part of the local community. Its main job is to know about the community and respond to the needs of local residents.

## **It responds to all residents in its locality:**

Its main job is to know about the community and its diversity and respond to the needs of local residents. It is not just about one particular type of service or one target group, but about developing a strong community. It uses both government funding and local resources such as volunteers, to help others in the community.

## **It is a generalist organisation:**

It provides a core of basic information and support as well as a place to meet for anyone in the community. In addition, a centre provides a wide range of services, often with government funding, that reflect local needs. This makes it different from many other community organisations that may be set up to provide one specific service.

## **It is a community development organisation:**

It works with people in its local community to support them in meeting their needs and to empower them.

## **It is an independent community organisation:**

It has legal status as an Incorporated Association, which is owned and controlled by its local members. It then chooses to enter into contracts with government departments to deliver services. Some Neighbourhood Centres are not auspiced by an Incorporated Association.

## **It is run by a community management committee:**

Made up of volunteers from the community. This provides connection and accountability to the local community.

## **It is flexible:**

Because it is generalist, it can respond to an individual in a holistic way. It also can support people who do not fit other services.

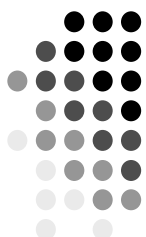
## **It is part of a network:**

It interacts with other community organisations operating in the same locality, often on joint projects.

## **It is a one stop shop:**

For community service information, support and referral.

*Source - Faye Williams, Executive Officer, Local Community Services Association 2003, published in August 2003 edition of LOCAL*



# Our Vision and Values



## Vision and values of The JNC: a commitment to social justice

### Our Vision

The vision is for The Junction Neighbourhood Centre to contribute to, and be part of a community that works together for reconciliation, fairness, justice, acceptance and tolerance for all.

### Our Values

The Junction Neighbourhood Centre believes in these values, based on social justice principles:

<b>E</b> quity	Fairness in the distribution of economic resources.
<b>E</b> quality	Equal, effective and comprehensive civil, legal and industrial rights for all.
<b>A</b> ccess	Fair and equal access to services.
<b>P</b> articipation	The opportunity to participate fully in personal development, community life and decision making processes.
<b>R</b> econciliation	We acknowledge the Traditional Land owners and support reconciliation in the community.



The JNC acknowledges funding from the following sources:

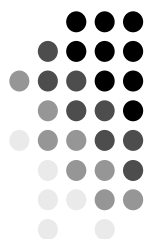
- NSW Department of Human Services (now Family and Community Services) - Community Services and Ageing, Disability and Home Care
- Department of Health and Aged Care
- NSW Premier and Cabinet, Office of Women's Policy
- Randwick City Council

Thank you to Clovelly Community Bank for sponsoring The JNC News during 2010-2011 and for a grant towards the set up of our new centre in Randwick.

The JNC also acknowledges generous "in kind" support from Randwick City Council for subsidised rent and support from the local community through donations, membership fees and service fees.



*The New JNC Office at 155 Avoca Street Randwick - will open in early 2012*

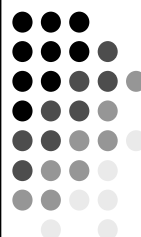


The JNC participates in local community initiatives and networks. JNC workers were actively involved in the following co-operative community liaison roles during the year:

- Complex Care Needs Network
- Domestic Violence Education & Awareness Project (DVEAP) Steering Committee
- Eastern Suburbs Domestic Violence Network
- Eastern Sydney Disability Interagency
- Eastern Sydney HACC Forum
- Eastern Sydney Manager's Group (run by ISRCSD)
- Eastern Sydney Mix 'n Mingle Networking Events
- HACC Training Network
- Inner and Eastern Child and Family Interagency
- Inner and Eastern Sydney Migrant Interagency
- Kingsford Legal Centre Consultative Committee
- La Perouse Generalist Aboriginal Interagency
- Neighbour Aid & Social Support Assoc. (Easter Sydney & Inner West Region)
- Randwick / Waverly Community Transport Management Committee
- Randwick Council Access Committee
- Randwick Council's Older Person's Reference Group
- Redfern and Inner City Home Support Service Management Committee
- Redfern-Waterloo Family Violence Task Force
- Volunteer Centre Network
- Volunteer Co-ordinator's Network

Working in partnership with other agencies and services has become increasingly important in our sector. We have worked with a number of agencies on local service partnerships and, during the year, formed two formal partnerships for new services:

- With South East Neighbourhood Centre, Community the Strengthening Partnership in South East Sydney, to coordinate the Community Capacity Building projects in Randwick/Kingsford, Maroubra/Malabar/Matraville and Botany LGA
- With South East Neighbourhood Centre and The Deli, to establish the South Randwick Hub, a Families NSW networking, partnership and capacity building project.



# Our Management Committee

Chairperson	Faye Williams
Vice Chairperson	Janet Kidson
Treasurer	David Gee
Committee Member	Albert Alegre
Committee Member	Bob Davidson
Committee Member	John Geerligns <i>Resigned February 2011</i>
Committee Member	Naomi Lavery <i>Resigned February 2011</i>



*Some of the staff at the JNC during Barb Kelly's Farewell*

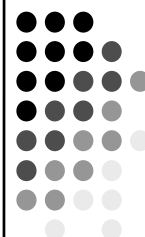


# The JNC Staff in 2010 - 2011



<p><b>Aged and Disability Program</b></p>	<p>Megan Bowyer Alain Bricon Jian Gong Amneh Harb Mark Kolaczkowski Michelle McKinney * Jan Muller Layla Rodriguez Jock Shimeld * Michelle Stewart * Phillip Sundstrom * Tome Trpcevski * Mark Wand-Tetley *</p>
<p><b>Community Strengthening Partnership (Community Capacity Building)</b></p>	<p>Altair Roelants</p>
<p><b>Domestic Violence Education and Awareness Project</b></p>	<p>Lauren Gecuk</p>
<p><b>Family Support Program</b></p>	<p>Tangee Lucas Joy Steele-Wood</p>
<p><b>JNC Program</b></p>	<p>Petra Besta Corrine Campbell Katrina Jones-Helpingstine * Barbara Kelly Kim Meddows Bruce McKelvie Alexis Murphy Joy Steele-Wood</p>
<p><b>Volunteer and Staff Training (VAST)</b></p>	<p>Meryl Christian Vaishali Shah Shyrley Villamil Tessa Wood</p>

\* Staff who resigned during 2010-11



## We simply could not do without them.....

The JNC depends and relies on community volunteers to assist in providing services and support our programs. In fact, we could not provide all our services without them.

At any one time, the JNC has between over 30 active volunteers providing about 100 hours of service each week.

Volunteers at the JNC carry out a diverse range of essential duties including:

- Assistance updating and providing information
- Assistance with administration tasks in JNC programs
- Photocopying
- Word processing and updating databases
- Assisting people with shopping and taking people out in the community
- Home visiting
- Assistance on social outings and bus trips
- Tutors for classes and groups
- Immigration advice
- Friendly phone calls
- Computer tutors
- Members of the Management Committee
- Tax Help



### **Why I volunteer - by Karen Lukes**

*Volunteering at the Neighbourhood Centre has given me more purpose and happiness. It's very rewarding helping the elderly on their fortnightly bus trips and seeing them enjoying the day trips is wonderful. Volunteering is also helping me gain experience and has opened the door to new opportunities.*

*I hope to study Certificate 3 in Aged Care in the near future.*

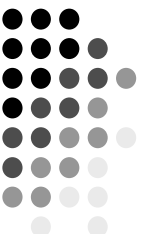
# Our Volunteers in 2010-2011



During the year the following people volunteered their time for JNC:

Albert Alegre	Janet Kidson
Santo Barbagallo	Tanya Killalea
Paul Barnett	Mark Kolaczkowski
Thomas Brown	Natasha Konnova
Stan Chen Dong Xu	Relma Lardner
Robert Coady	Naomi Lavery
Sheenah Dart	Gregory Lees
Robert Davidson	Karen Lukes
Gillian Elliott	Mary Madiman
Bryan Everts	Wendy Masters
David Gee	Barbara Murray
John Geerligs	Marina Nartova
Liesbeth Geerligs	Victoria Norris
Bernadette Geraghty	Nancy Oliva
Michelle Grattan-Smith	Joanne Russell
Yaffa Haber	Ruth Rutherford
Bernd Hamman	Jan Sweaney
Marie Holland	Elaine Taylor
Joe Janssen	Ron Timbery
Katrina Jones-Helpingstine	Faye Williams
Regina Kalo	

**Thank you to each and every one of you!**





## Chairperson's Report

This year has been both exciting and challenging, which is not surprising since, excitement and challenge often go hand in hand.

There have been a number of new opportunities for developing, expanding and improving our existing services.

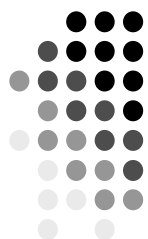
The first expansion has been due to increases in funding for most of our current services, such as the core of the Neighbourhood Centre, Aged Social Support, Family Programs and Volunteer Recruitment and Training. As a result we are delivering more hours of service in our existing programs and maintaining our usual high standard. Of all the changes, this is probably our most important achievement.

We have also had a chance to develop some new services, both as The Junction Neighbourhood Centre and also in partnership with some of our neighbouring community organisations.

As part of the NSW Government's transition of the 'Community Services Grants Program' to 'Community Builders', we tendered competitively and were successful in getting funds to open a new Neighbourhood Centre in the suburb of Randwick, operating as a hub with new staff as well as outreach service from Maroubra.

Our partnerships have been particularly successful. Working with South East Neighbourhood Centre and The Deli, we secured a new 'Families NSW' project to work with families in the area with children eight years and under. We also partnered again with South East Neighbourhood Centre to receive 'Community Capacity Building' funds to develop new programs for Aboriginal and Torres Strait Islander people and multicultural and financially and socially disadvantaged people in Randwick and Botany LGAs. These are described in more detail in other areas of this annual report.

One thing that truly excites a community worker is to get some new funding to start a service or expand an existing one, so there has been some excitement in that regard this year. Accompanying the pleasure is a lot of hard work and I appreciate the way staff members have put their shoulders to the wheel this year. It was especially challenging when our long term leader had to reduce her work hours and finally leave, requiring existing staff to put in more effort. The success we have today is a result of their commitment and I thank them.



# Chairperson's Report



We now have a new very experienced Manager to lead the organisation forward. Before we received the new monies, we set up a new structure to provide more management resources and re-organised some of our core activities to ensure we had the right capacity to take on the new projects.

As well as staff resources, we have been fortunate to have a very capable and committed Management Committee, who have had a lot of important decisions to make over the year and I thank them for their insight and dedication. During the year two of our longer term committee members, Naomi Lavery and John Geerligs retired from the committee and we thank them both for their dedicated commitment over many years. Our Treasurer, David Gee, also recently resigned due to work commitments and we thank him for his input over the year. We look forward to adding some new people to the committee.

I also want to pay tribute to Barb Kelly, our retiring Manager and I am sure our thanks to her will be to continue to grow and strengthen the great work she did at The Junction Neighbourhood Centre.

The coming year will be a challenge to bed down all the new initiatives without losing sight of the vision we have of a just and supportive community.



Faye Williams  
Chairperson





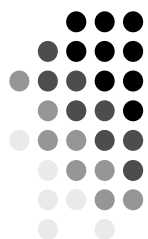
## Coordinator's Report

This year has been one of immense change for The JNC, in fact, that is an understatement of epic proportions. After many years of enduring a "funding drought" and a daily struggle to provide specialist services to meet new and existing need in our local community, the JNC finally received significant new funding from a variety of sources. This funding has completely changed the face of the organisation and allowed it to implement an organisational restructure to ensure it has the capacity to plan, develop and implement new services, employ new workers (and provide new employment opportunities for existing workers), consolidate existing services and embark on a new planning process to meet community needs.

Of course, change of this magnitude creates exciting new opportunities, and attracts enthusiastic new workers, but it also can take its toll on existing staff, volunteers, Management Committee members and other people associated with the organisation, and to some extent it did. However, growth means change and positive changes have been in abundance at The JNC since the beginning of this year.

### **Some significant highlights and events of our year were:**

- The employment of an Aboriginal Worker to work with Aboriginal and Torres Strait Islander people and families in the local area.
- Funding to open a new Neighbourhood Centre in the Randwick end of the Local Government Area.
- Funding to provide new services to vulnerable people and families living in Matraville, Malabar, Chifley and surrounding areas in the southern part of the LGA.
- The development of a new partnerships with South East Neighbourhood Centre and The Deli Women and Children's Centre, ensuring enhanced service provision across the two LGA's of Botany and Randwick.
- The Former Minister for Community Services (Linda Burney) visited The JNC.
- Various rallies related to our Pay Equity case in the Fair Work Australia Commission.
- Additional monies to extend Social Support services to people who are frail aged and their carers and to expand VAST's services.





The Grace Runnerstrum JNC Volunteer of the Year Award for 2010 was presented to Ruth Rutherford, our volunteer Harmony Group facilitator, in recognition of the extraordinary level of commitment and support she gave to the group and its participants.

As most of you know, this is my final Annual Report for The JNC. I resigned in August this year due to ill-health after having been part of this organisation's journey since 2001. As far as I am concerned, there is nothing that comes close to working in a neighbourhood centre, in a network of other similar centres, with people who are attracted by and committed to working to achieve social justice outcomes for people who usually are the most disadvantaged and marginalised people in the community.

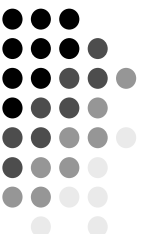
The JNC does the hard yards in regard to this work, and I am proud to have been part of this journey. Of course, The JNC is a sum of all its parts, and I have had the good fortune to have worked with some inspirational parts – the workers, the volunteers and the Management Committee who all believe that social justice is necessary and achievable. I would like to express my admiration and respect to all of you.

In finishing I wish to thank all of those people who have stood behind me, and beside me, throughout my years with the organisation and given me much professional and personal support. I could never have done my job without you.

Keep on keeping on.



Barbara Kelly  
Coordinator





# Neighbourhood Centre Program

## *Information & Community Development*

2010-11 has been a rewarding yet busy and challenging year for the Neighbourhood Centre Program. This service has provided information and referral to all groups in the community through brochures, displays, our website, face to face and over the phone and through our Directories.

Through the work of our Information Coordinator, Kim Meddows, we have also provided assistance to people for whom no other service exists and we expanded our knowledge and networking in order to assist people to resolve critical, outstanding matters. The main issue for 2011 has again been clients in housing crisis, as it was the past two years. Our work with NSW Housing Maroubra office and with other agencies in the Complex Care Needs Network helped us in this work. The scale of this casework and advocacy work has meant that we have started to think about other ways of assisting the clients who walk into the centre each day, given the limited resources available.

We continued to support the Complex Needs Network and workers from 15 organisations attended a network planning session in August 2010. The Network commenced the set up of an information hub on the net. This should all prove invaluable in helping us provide better services for people who come to the Centre with complex needs.

## *Outreach Services at The JNC - bringing services into the community*

Outreach services at The JNC bring important community, health, legal, family and other services into the local community. Outreach services visit The JNC on a weekly or fortnightly basis, which enable people to access these services closer to home. Over the past year the following services have operated from The JNC:

**Australian Hearing** provides audiology services every Monday & Tuesday and a technician service is available each Tuesday fortnight for hearing aid repairs and adjustments. JNC also distributes hearing aid batteries to Australian Hearing clients every day from reception.

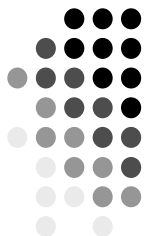
**Sydney City Family Relationship Centre** provided outreach service at JNC twice a week until early 2011. This service assisted in strengthening family relationships, helping families stay together and assisting families through separation.

**Tax Help** was very busy again this year with Joanne Russell once again volunteering her time to assist people with tax returns. Albert Alegre also volunteered his time to assist with some of the more complicated tax returns.

**Creditline Financial Counselling Service** continues at The JNC every Friday.

**Kingsford Legal Centre** continues to provide a legal advice service every second Thursday at JNC.

**The Indonesian Welfare Association** provides services to newly arrived migrants on Wednesdays at The JNC.



**Immigration Advice** - Stan Chen Dong Xu is our popular Immigration Issues Advisor and is available by appointment on Thursdays to provide pro-bono immigration advice.

**Broadband for Seniors Kiosk** - free internet access and training is provided by our volunteer computer tutor Robert Coady. Anyone over the age of 55 is welcome to use this service by making a booking at the Front Desk.

**Eastern Area Tenants Service** continues to provide services by appointment at The JNC, to people who are experiencing tenancy issues.

## *Groups & Classes*

The JNC's groups and classes provide opportunities for people to meet up for social contact, while at the same time exploring common issues or learning a new skill. Over the year a range of groups were run or supported by The JNC:

**Harmony Anxiety Self Help Support Group** - this group meets weekly and provides support to people affected by anxiety and depression. We were sad that Ruth Rutherford, our volunteer of the year in 2010, has not been able to continue facilitating the group due to ill health and thank the Mental Health Association for assisting us run this group and find volunteers.

**Spanish Carers Support Group** - jointly supported by The JNC and Transcultural Mental Health, this group meets monthly at The JNC.

**Multicultural Support Group** - facilitated by George Varughese meets at The JNC monthly, on a Friday night.

**ASPIRE** meets monthly, providing support to parents and carers of children with autism.

**NAFA Film Group** uses our premises each week to hatch plots, rehearse and make short movies.

**The Knitting Network** - these creative and energetic people produce beautiful knitted rugs for Wrap with Love - see more in A&D report

**Papercraft Workshops and Classes** - these groups are held on Monday's and Fridays, and always result in some stunning works of art encouraged by our talented teacher Leyla.

**Senior's English Social Support Classes** - meet weekly providing social support for people over 65 who are from a culturally and linguistically diverse background and wish to improve or maintain their English skills. Yaffa and Jan are our very popular volunteer teachers for these two classes.

## *The Front Desk*

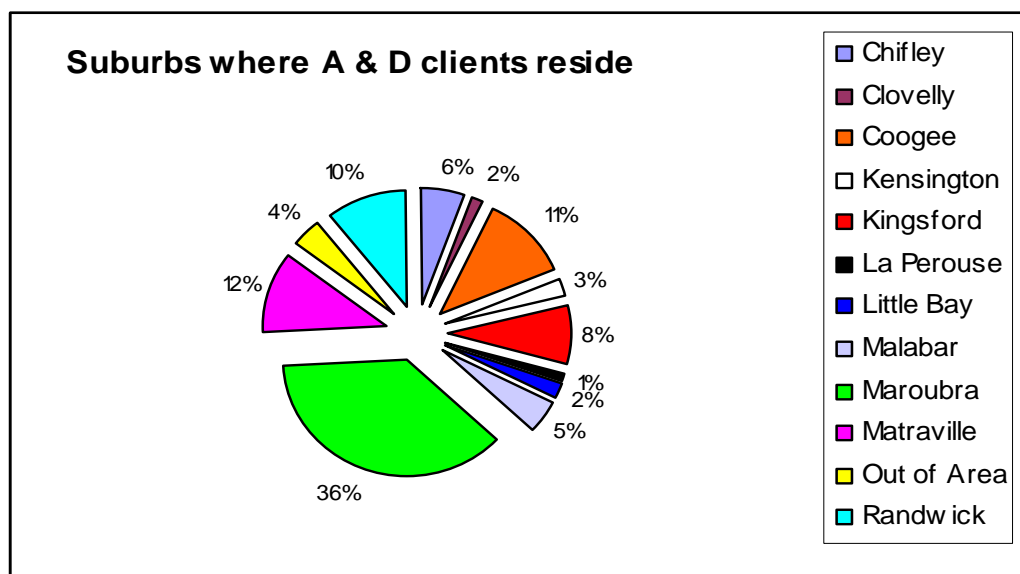
The Front Desk is the hub of The JNC and Alexis and Bruce our Receptionists are first point of contact and handle a wide range of enquiries every day. It can be stressful on The Front Desk as they often deal with people who are stressed, agitated and upset. Special thanks also to the front office volunteers Relma, Nancy & Katrina who have helped by organising and updating the information displays and notice board, keeping our service pamphlets and flyer stands replenished and organised bookings for our groups.



The Aged and Disability (A&D) Program provides services for frail aged people, and for people with disabilities and their carers living in the Randwick Local Government Area. The Social Support service is funded by NSW Department of Human Services (now Family and Community Services) - Ageing, Disability and Home Care under the Home and Community Care Program (HACC). The Respite for Carers service is funded by the Department of Health and Ageing under the National Respite for Carers Program.

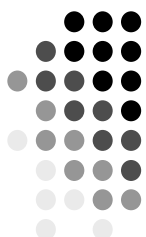
Some interesting facts about A&D at a glance:

- The A&D team of paid workers and volunteers supplied almost 14,000 hours of social support; this roughly translates into 290 hours of service per week to clients
- 87% of our clients are female, 20% have carers and 56% live on their own.
- Our CALD clients speak 13 different languages, 6 of these languages have been translated into A&D brochures. These include Greek, Spanish, Arabic, Chinese, Indonesian and Russian.



In June 2011, the A&D Program received extra funding to provide more social support services. This led to a restructure of the programme with Megan Bowyer coordinating A&D group services and Jan Muller coordinating A&D individual services.

*Joy Steele-Wood (Operations Manager)  
Megan Bowyer and Jan Muller (A&D Senior Staff)*



Things are always busy at A&D! A typical week .....

The Monday fortnightly shopping bus is about to leave. Amneh (or Anne) is busy checking the client list. Terence, our bus driver, is working out where to pick people up. Our band of volunteers are keen and ready to go. We collect our clients from their homes and it's off to Eastgardens Shopping Centre for groceries and other essentials and a little retail therapy. But the main event, of course, is when we all gather for tea, coffee and cake and a good old chat. Sadly, all too soon it's time to go home!

Monday noon and Megan heads upstairs where our craft groups meet. One group is the 'Knitting Network' making rugs for 'Wraps with Love' which sends knitted blankets all over the world to communities in need of help. The other group is 'Paper Craft' making beautiful cards with delicate designs. Both groups have a great social time while crafting!

Wednesday & our weekly Day Away Group trip is about to start. Amneh and Alain do the planning. We collect our clients from

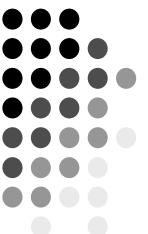


their homes before leaving on the journey. Usually there's a tea and coffee stop before we arrive at the lunch venue. Favourites with the groups are Bundeena, Avalon and Brighton-le-Sands.

And each day our social support and respite workers and our experienced volunteers, head off to see their clients. Most clients want to go shopping at their local shopping area. A good shop and then a chat over a cup of tea. Some clients just want to have a chat, visit the beach, go for a drive or visit their hairdresser. Our respite clients and their carers are always pleased to see us. The carer gets some much needed respite while we look after the client. We might chat or have a cup of tea or go on a short local drive.

Thursday afternoon and Amneh is sitting at the phone ready to start our friendly phone chat service. She rings a number of clients on the list and has a good chat to see how they are and what's been happening over the week.

Of course, none of this would be possible without our dedicated and professional staff and our band of experienced and committed volunteers! ***We thank you!***



The Volunteer and Service Training Program – or VAST as we are most commonly known - is funded by Family and Community Services - Ageing, Disability & Home Care to support Home & Community Care (HACC) services across Eastern Sydney. It has two main purposes:

- To recruit, train and place volunteers with HACC services, and
- To provide training and support to HACC workers and Management Committees.

## Volunteer recruitment, training and referral

An essential part of our work at VAST is to recruit, interview, train and refer volunteers to HACC services. During the past year, VAST promoted volunteering through more than 50 different organisations and events in the Eastern Suburbs and the City of Sydney.

The number of volunteer interviews increased from 147 in the previous year to 174 in 2010-2011. The top five most sought after volunteer jobs were:

- *Home visiting*
- *Shopping assistance*
- *Administration*
- *Working with children with disabilities*
- *Meals on Wheels.*



*Volunteers expressing their interest at the UNSW Expo*

Following the similar tendency as in the past five years, 67.2% of volunteers were females and 32.7% were males. This year volunteers tended to be more in younger age groups: forty five percent of volunteers were between 21 and 34 years old, followed by people between 35 and 54 (30%) and over 55 (18%).

Volunteers came to VAST for volunteering while they were studying (36%), short or long term unemployed (17%), working full or part-time (17%), retired (11%), performing home duties and others (19%).

## VAST Training

Another essential part of our work at VAST is to provide training opportunities to HACC workers, volunteers and Management Committee members. VAST training aims to contribute to the professional development of HACC staff and volunteers and the high quality of service provided to HACC clients.



*VAST Training session*



# Volunteer and Services Training (VAST)



During the past year, VAST promoted training through emails, a new brochure & a new marketing strategy that included attendance to forums and interagencies, as well as the use of many community websites.

VAST delivered training to staff and volunteers from over 50 HACC organisations. The total number of people trained was 293. From those, 81% were paid workers, 16% were volunteers and 2% were students. Seventy five percent were females and 25% were males.

VAST training included recognised and non-recognised courses on community work, management and leadership. The most attended courses were:

- *Person Centred Dementia Care*
- *Understanding Boundaries*
- *Basic Counselling Skills*
- *Planning for Centre Based Activities*
- *Managing Challenging Behaviours*
- *First Aid and OH&S.*

*I have been a volunteer computer tutor ...  
I have immensely enjoyed the experience  
because it not only enables me to help, but it  
also has helped me to keep my skills up to  
date. I would recommend volunteering to  
everybody. Everyone has a skill to pass on.  
~ Volunteer ~*

Some developments and innovations for VAST this year have been:

- We continued developing partnerships with Recognised Training Organisations and other training providers and introducing *Nationally Recognised Training*.
- We continued with the development of online training for volunteers and this now being offered to all HACC services.
- VAST began offering customised/onsite training for HACC funded services.
- We also set up a calendar of IT training, which has proved very popular.
- We have been implementing new training packages for volunteers, and new volunteer management services for volunteer co-ordinators.

Our VAST team lead by the Coordinator Shyley Villamil has grown this year with Meryl Christian joining as a VAST Support Worker along with Vaishali Shah and Tessa Wood (VAST Support Workers) and Santo Barbagallo (VAST Volunteer). Sadly Shyrley has left us to move to an interesting role in TAFE, and she will be missed. She has made a huge contribution to the development of VAST over the past four years.

What volunteers and training participants say about VAST services...

*"Lots of real-life examples plus opportunities to use own experiences as case studies"*

*"All of it was very useful, easy to understand and relevant to my job"*

*"Great illustration of theory into practice...very knowledgeable trainer,  
good venue and size of group."*





## Family Support Programs

The Family Support Program is funded by NSW Department of Human Services (now Family and Community Services) – Community Services to provide a wide range of free services to families with children under 13 within the Randwick Local Government Area. Over the past year these services have included: emotional support, groups and classes, casework, youth mentoring, outreach services at other locations, referral to other services, information, participation in community events and advocacy. We also provided court support through the Sydney Women’s Domestic Violence Court Advocacy Service by providing the Family Support worker to attend Waverley Court every other Thursday. The Program also provides direct support to other agencies and services and participates in community events in the local area.

### Groups and Classes held in Community

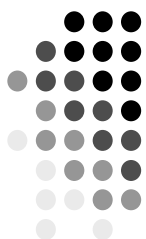
The Family Support Service co-facilitated the Multicultural Playgroup at Maroubra Bay Public School with South East Neighbourhood Centre. This is an extremely popular group that has an average of 20+ families attend on a regular basis. Each week we have a different theme based on whatever celebrations are taking place all over the world that week. We start the day off with a craft activity that is in conjunction with the theme chosen, as well as free play for those that prefer it. After that we have morning tea that is supplied by the parents but prepared by us. Once that is finished we have Circle Time where we read a story that goes along with the theme as well as sing our favorite songs and invite others to sing songs from wherever they are from. We then finish the day with some sort of game or interactive exercise where the kids can move about and engage with each other and their parents.

Some of the more popular themes we used this year were:

- National Fisheries Day
- Northern Territory Picnic Day
- Friendship Day
- Khoa Phansa Day in Thailand
- Marine Day Japan
- International Talk Like a Pirate Day

This playgroup encourages creativity and active play for the children and an understanding of cultural celebration for both children and their parents. The parents that attend this group are so actively involved and help out when needed. They constantly express their love for this playgroup and for all that it has brought into their lives.

One parent said recently that “This group brings families in the community together and is great fun for the kids. The staff, the themes, and activities, and the whole atmosphere. I have gained friendships for myself and for my child.”



## Meetings and Community Events

During the year the Family Support Staff participated in networking meetings and community events in 2010-2011. Some highlights were:

- Sydney Women's Domestic Violence Court Support Scheme where we continue to work once a fortnight offering assistance and support during the court process of women seeking AVOs as a result of violent relationships. The JNC has been able to offer services further than the court process for numerous women met through these interactions.
- Matraville Family Fun Day - where The JNC engaged with a variety of families while we offered face painting to the children that attended.

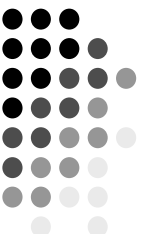
## Changes in Family Support

Changes in funding and the transition from the old Community Services Grants Program to the new Early Intervention and Prevention Program (EIPP) will mean changes for Family Support from June 2011. Under this scheme the focus will be on early intervention for families with children ages 0-12 and we will continue to provide, advice, and referrals, advocacy, and emotional support. In addition we will provide practical and skills development groups as well as parenting skills groups and programs.

The other exciting new development is the new program, the South Randwick Community Hub, which is a partnership between The JNC, The Deli Women's and Children's Centre, and South East Neighbourhood Centre (SENC), has been funded by Families NSW to introduce services to families with children up to 8 years old in the Maroubra, Malabar, Matraville, and La Perouse areas who may be experiencing isolation. Within this funding we will be offering transition to school programs, information sessions, English classes, and further parenting programs at the request of and/or as advised by members of the community.

We hope that the combination of these two programs will allow us to greater serve the Randwick LGA and its community.

During 2010-2011 Tangee Lucas, Kim Meddows and Joy Steel Wood worked on the Family Support Service. More recently Tangee has become the new Coordinator of Family Programs and the team includes two new Family Program Support Workers: Lauren Gecuk and Lisa Shapiro.





## New Programs and Partnerships for the JNC

During the second half of 2010-2011 The JNC was successful in gaining resources for four new programs and projects. The focus of each of these projects will be on service expansions and working in partnership. The new projects have enabled The JNC to establish important local strategic partnerships which will enhance service delivery. January to June 2011 saw the JNC planning and establishing the following new programs:

### **Randwick Community Hub**

The Randwick Community Hub was funded by Family and Community Services – Community Services in early 2011 to establish a new neighbourhood centre in Randwick or Kingsford. The focus this year has been on searching for and securing premises for the new centre and planning the fitout – not a simple or quick task. We have secured premises in a small shop in Randwick and the fitout should be completed before the end of the year, so the centre can open in the New Year. The new centre will provide information, referral, space for groups and classes and outreach services, and a home for the Randwick/Kingsford CCB Coordinator. It will mean that people in the northern part of the Randwick LGA will be able to access a local JNC centre.

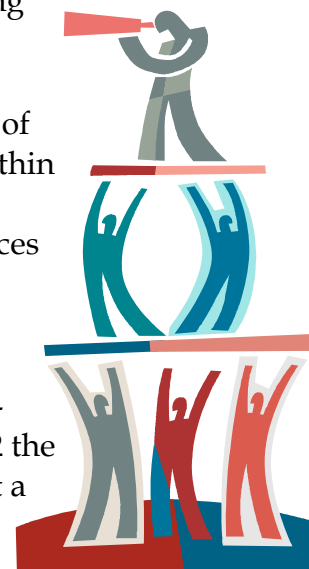
A big thanks to Jan Muller for coordinating the premises search and DA process and to Zoe Jack for overseeing the fitout process.

### **Community Strengthening Partnership: Community Capacity Building Projects**

The Community Strengthening Partnership is a collaborative community capacity building (CCB) project initiated in May 2011 as a partnership between The JNC and The South East Neighbourhood Centre (SENC). It is a three year project funded by the Family and Community Services – Community Services under the Community Builders program. JNC has two Community Capacity Building projects – one focussed on the Kingsford/Randwick area coordinated by Altair Roelants and the second focussed on Maroubra, Malabar and Matraville areas with a focus on working with Aboriginal and Torres Strait Islander communities and coordinated by Katrina Ross – and SENC has a project working with the Bangladeshi community in Botany LGA.

The key focus of the project is to provide information and a range of programs and activities that aim to engage and connect people within the local community who are socially isolated and economically disadvantaged. The project will link people into established services and develop new programs, offer volunteering opportunities and other strategies that strengthen the local community.

This is a new project so 2011 has been largely the consulting, planning and development stages - so please watch this space. In 2012 the Community Strengthening Partnership team will run and support a range of programs and groups, activities and community events that link people into the local community and services.





## **South Randwick Community Hub**

As mentioned in the Family Support report, The JNC is commencing a partnership project with SENC and The Deli who are working with JNC on service and program delivery. South Randwick Hub is a community capacity building and partnership/ networking project that will focus on strengthening linkages with other services and providers working with families with children aged 0 - 8 in Marboura, Malabar, Matraville and La Perouse, through interagency meetings and networking, and direct contact and service provision with disadvantaged families requiring assistance by running groups, providing information and appropriate referrals. This project is coordinated by Tangee Lucas and is being developed as part of The JNC's Family Programs.

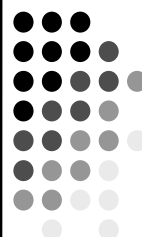
## **Domestic Violence Education and Awareness Project**

The Domestic Violence Education and Awareness Project (DVEAP) aims to raise awareness about domestic violence among culturally and linguistically diverse (CALD) communities throughout the City of Sydney, Randwick, Botany, Waverley and Woollahra LGAs. The project will give communities the capacity to recognise domestic violence, understand the effects of domestic violence and use the justice system and support services. Our funding has been provided by the Office for Women's Policy for a period of 18 months.

DVEAP began in May 2011 with the recruitment of the Domestic Violence Education Coordinator, Lauren Gecuk. The project then proceeded to a research and development stage which involved agency visits and consultations with domestic violence services, neighbourhood centres & ethno-specific organisations to determine the needs of the local communities.

A Steering Committee was established and the project objectives and parameters of operation were agreed upon. The Steering Committee will soon make a decision as to which CALD communities will participate in the project and the process of recruitment of bilingual workers will begin in December. DVEAP will be working in partnership with neighbourhood centres and domestic violence services in the region and ethno-specific community organisations over the next 10 months.

We would like to thank all those community organisations who have demonstrated their support for this project and we look forward to working with you over the next year!



## Looking to the future...

2011 has been really big year for the JNC with new programs, a new centre, new partnerships, a new structure and many new staff, which are described in other parts of this report. We have farewelled a few longer term staff and it was particularly sad that Barb Kelly retired after 10 years in the Coordinator role. She has left an organisation in wonderful shape and big shoes to fill! Our challenge is to ensure that the passion and commitment to The JNC's values that she inspired will continue on in the next stages of The JNC's journey.

It has been exciting for me to move into the new Manager's role after a long connection with The JNC. The Management Committee has been very supportive and the staff team is wonderful: committed, spirited, passionate and energetic. I know that periods of growth and change can be challenging but I hope we can all enjoy the ride together. The new structure brings a new management team and it has been wonderful to work with the two very experienced Operations Managers, Joy Steel Wood and Zoe Jack in planning the implementation of our new programs. I would also like to thank our Bookkeeper, Petra Best, who has helped me understand the JNC budget and financials and is so thorough in all her work.

So looking to the future?

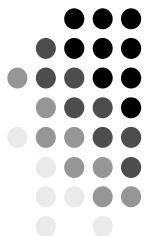
The next year will see the consolidation of a lot of the growth this year and the development of systems and processes to support this and ensure we best meet community needs. We will develop a new strategic plan to shape our longer term future directions. We look forward to working more closely with our partner agencies as we meet the challenges in the ever changing environment we work in and expanding our partnerships. I look forward to working with the new Management Committee and with the wonderful JNC staff team.

It will be another big year!



Janet Green

Centre Manager

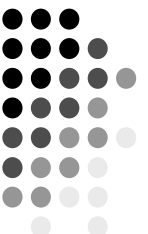




**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**FINANCIAL REPORT**  
**FOR THE YEAR ENDED**  
**30 JUNE 2011**

**Meagher Howard & Wright**  
**Certified Practising Accountants**  
**Suite 505**  
**55 Grafton Street**  
**BONDI JUNCTION NSW 2022**



**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

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THE JUNCTION NEIGHBOURHOOD CENTRE INC  
13 231 860 321

COMMITTEE'S REPORT

Your committee members submit the financial report of the THE JUNCTION NEIGHBOURHOOD CENTRE INC for the financial year ended 30 June 2011.

**Committee Members**

The names of committee members throughout the year and at the date of this report are:

Naomi Lavery (resigned 10 Feb 2011)  
Janet Kidson  
John Geerlings (resigned 10 Feb 2011)  
Faye Williams  
Albert Alegre  
Bob Davidson  
David Gee  
Ron Timbery

**Principal Activities**

The principal activities of the association during the financial year were the provision of community services as defined by the centre's projects

**Significant Changes**

No significant change in the nature of these activities occurred during the year.

**Operating Result**

The loss from ordinary activities after providing for income tax amounted to \$(2,851).

**Signed in accordance with a resolution of the Members of the Committee.**

Committee Member:   
\_\_\_\_\_  
Janet Kidson

Committee Member:   
\_\_\_\_\_  
Faye Williams

Dated this 17<sup>th</sup> day of November 2011

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**INCOME STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2011**

	Note	2011 \$	2010 \$
<b>INCOME</b>			
Randwick City Council		9,917	-
Dept Health & Ageing		69,048	71,370
NSW Govt - Human Services - Comm Services		243,289	204,138
NSW Govt - Human Services - ADHC		390,656	367,602
NSW Govt - Human Serv ADHC - Rent Assistance		21,000	19,499
NSW Govt - Human Serv ADHC - Service Improvement		9,906	9,786
NSW Govt - Human Serv ADHC - Cont Improvement		-	3,254
Dep Of Premier & Cabinet - Domestic Violence		4,881	-
Community Sector Banking		2,000	-
		<u>750,697</u>	<u>675,649</u>
Membership Fees		355	400
List Shopping		-	76
Administration fees received		174,214	142,243
Co-Location Fees		29,500	25,585
Donations received		741	2,473
Service Fees		23,792	19,017
Interest Received		15,840	13,049
Rents Received from Programs		21,000	19,500
Sundry Income		243	-
CCB Newsletter		3,000	5,200
Bus Hire		205	280
		<u>1,019,587</u>	<u>903,472</u>

The accompanying notes form part of these financial statements.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**INCOME STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2011**

	Note	2011 \$	2010 \$
<b>EXPENDITURE</b>			
Administration Fee		174,214	142,370
Accounting Fees		1,170	5,481
Advertising & Promotion		2,916	-
Audit Fee		2,750	2,700
AGM Expenses		882	176
Bank Charges		641	680
Cleaning		6,075	5,880
Criminal Record Checks		468	-
Consultants Fees		16,231	2,490
Computer Expenses		9,770	2,344
Communications Network		22,000	-
Depreciation		7,000	7,000
Electricity		2,986	3,598
Equipment		-	384
<b>Insurance</b>			
Workers Compensation		12,714	14,612
Other		6,077	6,028
		18,791	20,640
Internet Expenses		1,582	2,072
List Shopping		-	(592)
Legal Expenses re Lease		-	62
Membership		385	-
Motor Vehicle Expenses		5,837	5,184
Other Employee Costs		1,375	150
Occupational Health & Safety		2,123	1,702
Postage		1,841	1,581
Printing & Stationery		14,417	10,416
Program Expenses		61,103	65,887
Rent paid		27,079	26,911
Publications		2,750	1,849
Repairs & Maintenance		452	612
Rent paid to NC Program		21,000	19,500
Salaries		520,303	477,848
Staff Supervision		15,805	10,722
Staff Recruitment		451	238
Staff Amenities		1,756	1,693
Staff Training		2,087	4,377
Storage		2,752	2,929

The accompanying notes form part of these financial statements.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**INCOME STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2011**

	Note	2011 \$	2010 \$
Subscriptions		2,796	3,795
Superannuation		45,178	41,677
Telephone		14,653	17,194
Travelling Expenses		1,975	1,118
Volunteers Expenses		1,563	705
<b>Provisions &amp; Reserves</b>			
Annual Leave		7,469	(6,332)
Long Service Leave		(188)	7,040
		7,281	708
Transfer to Unexpended Funds		-	9,980
		1,022,438	902,061
(Loss) Profit before income tax		(2,851)	1,411
<b>(Loss) Profit for the year</b>		(2,851)	1,411
Retained earnings at the beginning of the financial year		56,127	54,716
<b>Retained earnings at the end of the financial year</b>		53,276	56,127

The accompanying notes form part of these financial statements.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**BALANCE SHEET**  
**AS AT 30 JUNE 2011**

	Note	2011 \$	2010 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents		445,274	155,548
Trade and other receivables	2	1,796	705
Prepayments		1,013	1,010
<b>TOTAL CURRENT ASSETS</b>		<u>448,083</u>	<u>157,263</u>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	3	<u>15,124</u>	<u>22,124</u>
<b>TOTAL NON-CURRENT ASSETS</b>		<u>15,124</u>	<u>22,124</u>
<b>TOTAL ASSETS</b>		<u>463,207</u>	<u>179,387</u>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Sundry Creditor		29,634	11,917
Subsidies in Advance		263,685	23,830
Accrued Expenses		18,000	-
GST on supplies		21,453	11,896
Provision for Holiday Pay		37,104	29,635
Bendio Bank Comm. Sector		-	5,738
Provision for Redundancies		10,000	10,000
Employee benefits	4	<u>30,055</u>	<u>30,244</u>
<b>TOTAL CURRENT LIABILITIES</b>		<u>409,931</u>	<u>123,260</u>
<b>TOTAL LIABILITIES</b>		<u>409,931</u>	<u>123,260</u>
<b>NET ASSETS</b>		<u>53,276</u>	<u>56,127</u>
<b>MEMBERS' FUNDS</b>			
Retained earnings	5	<u>53,276</u>	<u>56,127</u>
<b>TOTAL MEMBERS' FUNDS</b>		<u>53,276</u>	<u>56,127</u>

The accompanying notes form part of these financial statements.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**CASH FLOW STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2011**

	2011	2010
	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Receipts from customers	1,069,387	761,229
Payments to suppliers and employees	(789,764)	(784,049)
Interest received	15,840	13,049
<b>Net cash provided by (used in) operating activities</b>	<u>295,463</u>	<u>(9,771)</u>
Net increase (decrease) in cash held	295,463	(9,771)
Cash at beginning of financial year	<u>149,610</u>	<u>159,381</u>
Cash at end of financial year	<u><u>445,073</u></u>	<u><u>149,610</u></u>

The accompanying notes form part of these financial statements.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2011**

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**1 Statement of Significant Accounting Policies**

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act NSW. The committee has determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Associations Incorporation Act and the following Australian Accounting Standards:

AAS 5:           Materiality  
AAS 8:           Events Occurring After Reporting Date

No other applicable Australian Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report is also prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this report:

**Property, Plant and Equipment (PPE)**

Leasehold improvements and office equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

**Depreciation**

The depreciation method and useful life used for items of property, plant and equipment (excluding freehold land) reflects the pattern in which their future economic benefits are expected to be consumed by the association. Depreciation commences from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. The depreciation method and useful life of assets is reviewed annually to ensure they are still appropriate.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2011**

---

**Employee Benefits**

Provision is made for the company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs.

**Provisions**

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

**Cash and Cash Equivalents**

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the balance sheet.

**Revenue**

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

**Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the balance sheet.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST components of investing and financing activities, which are disclosed as operating cash flows.

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2011**

	<b>2011</b>	<b>2010</b>
	<b>\$</b>	<b>\$</b>
<b>2 Trade and Other Receivables</b>		
<b>Current</b>		
Trade Debtors	<u>1,796</u>	<u>705</u>
<b>3 Property, Plant and Equipment</b>		
Plant & Equipment - at Cost	40,169	40,169
Less Prov'n for Depreciation	<u>(40,169)</u>	<u>(40,169)</u>
	-	-
Motor Vehicles - at Cost	61,910	61,910
Less Prov'n for Depreciation	<u>(46,786)</u>	<u>(39,786)</u>
	<u>15,124</u>	<u>22,124</u>
<b>Total Plant and Equipment</b>	<u>15,124</u>	<u>22,124</u>
<b>Total Property, Plant and Equipment</b>	<u><u>15,124</u></u>	<u><u>22,124</u></u>
<b>4 Employee Benefits</b>		
<b>Current</b>		
Prov'n for Long Service Leave	<u>30,055</u>	<u>30,244</u>
<b>5 Retained Earnings</b>		
Retained earnings at the beginning of the financial year	56,127	54,716
(Net loss) Net profit attributable to the association	<u>(2,851)</u>	<u>1,411</u>
Retained earnings at the end of the financial year	<u><u>53,276</u></u>	<u><u>56,127</u></u>

**THE JUNCTION NEIGHBOURHOOD CENTRE INC**  
**13 231 860 321**

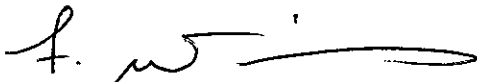
**STATEMENT BY MEMBERS OF THE COMMITTEE**

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial statements as set out on pages 1 to 9:

1. Presents a true and fair view of the financial position of THE JUNCTION NEIGHBOURHOOD CENTRE INC as at 30 June 2011 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that THE JUNCTION NEIGHBOURHOOD CENTRE INC will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

President:   
\_\_\_\_\_  
Faye Williams

Treasurer:   
\_\_\_\_\_  
Janet Kidson

Dated this 17<sup>th</sup> day of November 2011



**MEAGHER, HOWARD & WRIGHT**  
CERTIFIED PRACTISING ACCOUNTANTS  
ABN 42 664 097 441

Suite 505  
Level 5 / 55 Grafton Street  
BONDI JUNCTION NSW 2022  
PO Box 653  
BONDI JUNCTION NSW 1355

PARTNERS  
K.J. WRIGHT J.P. M.COMM. F.C.P.A.  
G. MIDDLETON B.COMM. ACA

FINANCIAL PLANNING  
MARK MAYCOCK

ASSOCIATE  
L.J. HOWARD O.A.M. J.P. B Ec. F.C.P.A.

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**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF THE JUNCTION NEIGHBOURHOOD CENTRE INC  
13 231 860 321**

**Scope**

**The Financial Report and Committee's Responsibility**

The financial report comprises the statement of financial position, income and expenditure statement, statement of cash flows, accompanying notes to the financial statements, and the statement by members of the committee for THE JUNCTION NEIGHBOURHOOD CENTRE INC (the association), for the year ended 30 June 2011.

The committee of the association is responsible for the preparation and true and fair presentation of the financial report and have determined that the accounting policies used and described in Note 1 to the financial statements which form part of the financial report are consistent with the financial reporting requirements of the Associations Incorporations Act NSW and are appropriate to meet the needs of the members. This includes responsibility for the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting requirements under the Associations Incorporations Act NSW. I disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

**Audit Approach**

I conducted an independent audit in order to express an opinion to the members of the association. My audit was conducted in accordance with Australian Auditing Standards, in order to provide reasonable assurance as to whether the financial report is free of material misstatement. The nature of an audit is influenced by factors such as the use of professional judgement, selective testing, the inherent limitations of internal control, and the availability of persuasive rather than conclusive evidence. Therefore, an audit cannot guarantee that all material misstatements have been detected.

I performed procedures to assess whether in all material respects the financial report presents fairly, in accordance with the accounting policies as described in Note 1, so as to present a view which is consistent with our understanding of the company's financial position, and of its performance as represented by the results of its operations. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia. No opinion is expressed as to whether the accounting policies used, and described in Note 1, are appropriate for the needs of the members.

I formed my audit opinion on the basis of these procedures, which included:



examining, on a test basis, information to provide evidence supporting the amounts and -disclosures in the financial report, and

assessing the appropriateness of the accounting policies and disclosures used and the -reasonableness of significant accounting estimates made by the committee.

While I considered the effectiveness of management's internal controls over financial reporting when determining the nature and extent of our procedures, my audit was not designed to provide assurance on internal controls.

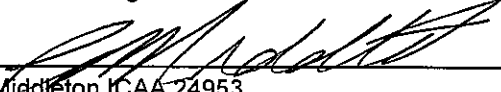
### Independence

In conducting my audit, I followed applicable independence requirements of Australian professional ethical pronouncements.

### Audit Opinion

In my opinion, the financial report of THE JUNCTION NEIGHBOURHOOD CENTRE INC presents a true and fair view in accordance with the accounting policies described in Note 1 to the financial statements, the financial position of THE JUNCTION NEIGHBOURHOOD CENTRE INC as at 30 June 2011 and the results of its operations and its cash flows for the year then ended.

**Name of Firm:** Meagher Howard & Wright  
Certified Practising Accountants

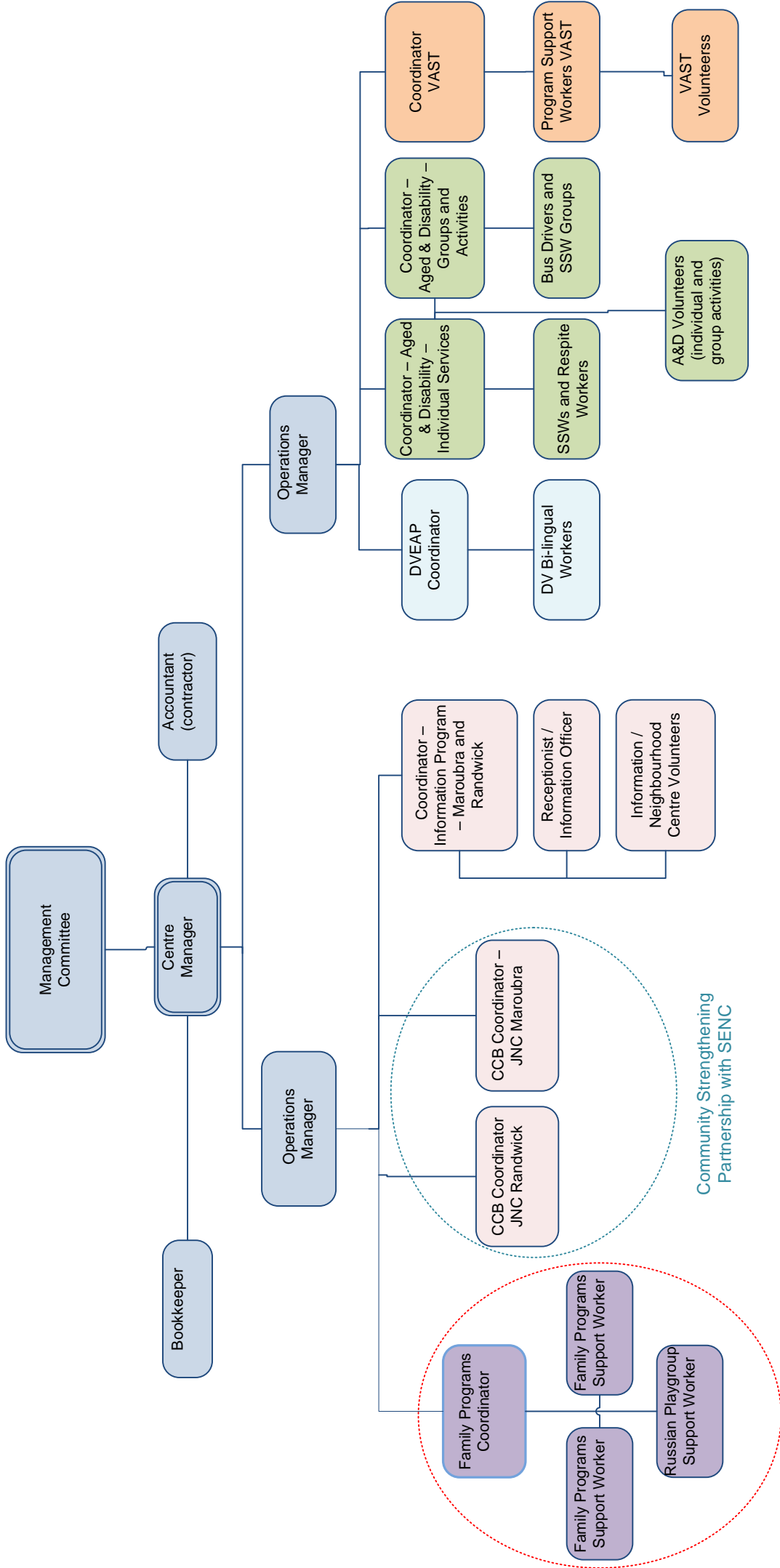
**Name of Partner:**   
Greg Middleton ICAA 24953

**Address:** Suite 505, 55 Grafton Street BONDI JUNCTION NSW 2022

**Dated this day of** 31 October 2011



# JUNCTION NEIGHBOURHOOD CENTRE STRUCTURE – SEPTEMBER 2011



EIPP and South Randwick Hub (letter in partnership with The Deli and SENC)





*Equal Pay Rally attended by JNC staff*



**The Junction Neighbourhood Centre Inc.**

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