

## Cultural Intelligence



### Overview

*Australia is the second most multicultural country in the Western World and our cultural diversity is only set to increase. With over 200 cultures in our communities and counting, what is it that we need to know, be and do to interact successfully across cultures?*

### We invite you to:

- ✓ discover three vital principles to connect across cultures for better Community Services
- ✓ get a practical, research – based cultural toolkit for HACC professionals
- ✓ uncover three common cross-cultural misunderstandings – and how to overcome them.

### Learning Outcomes:

- ✓ CultureVision – ability to read cultural values
- ✓ CultureChoice – readiness to bridge cultural gaps
- ✓ CultureAction – capacity to act in many cultural ways

#### Who can attend?

ALL HACC staff/volunteers

**Date:** Thursday 24<sup>th</sup> May 2012

**Time:** 9:30-3:00pm

**Venue:** Level 3 Bowen Library. 669 Anzac Pde, Maroubra Junction 2035

**Cost:** HACC workers \$55 (prices include 10% GST)

Non-HACC workers \$110 (Please contact VAST for more information on Non-HACC bookings)

***The total training fee will be charged if less than 14 days notice is given of a cancellation.***

**Facilitator:** Charlotta Oberg is Director and Facilitator at PRISMA cross-cultural consultants. She has a decade of cultural diversity experience from around the world. Charlotta is committed to developing Cultural Intelligence in people at the forefront of multicultural Australia, to support productive interactions and contribute to a thriving multicultural society.

**Full payment is due at time of booking.**

**Please go to our website to download the booking form**

<http://www.jnc.org.au>

Email: [vast@jnc.org.au](mailto:vast@jnc.org.au)

Phone: 9349 8200 Fax: 9344 7294